



**QUEEN ANNE'S COUNTY DEPARTMENT OF COMMUNITY SERVICES  
DIVISION OF HOUSING AND COMMUNITY SERVICES**

[www.qachousing.org](http://www.qachousing.org) – 410-758-3977

**RESOURCE LIST**

*QUEEN ANNE'S COUNTY AND SURROUNDING COUNTIES*

*Updated: October 2024*

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**Housing Related Programs**

| <b>Agency/Organization</b>                                                                                                                                                                                                                                                                           | <b>Information</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
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| <b>QAC Division of Housing &amp; Community Services</b><br>104 Powell Street<br>Centreville, MD 21617<br>Phone: (410) 758-3977<br>Email: <a href="mailto:dhcs@qac.org">dhcs@qac.org</a><br>Hours: M-F 8:00 AM to 4:30 PM                                                                             | Provides a broad range of housing related services to assist residents of Queen Anne's County through the following programs: Eviction Assistance Program, Homelessness Solutions Program, First Time Homebuyer Loans, Emergency Housing Repairs.                                                                                                                                                                                                                                                                                                                       |
| <b>Housing Authority of QAC</b><br>205 Water Street<br>Centreville, MD 21617<br>Phone: (410) 758-8634<br>Hours: M-F 8:00 AM to 4:30 PM<br><a href="http://www.qacha.org">www.qacha.org</a>                                                                                                           | <b>Section 8 Rental Housing - Waiting List</b><br>Federally funded rental assistance program for very low-income families, elderly, and handicapped/disabled individuals.<br><b>Public and Affordable Housing – Waiting List</b><br>Fisher Manor Apartments, Riverside Estates.                                                                                                                                                                                                                                                                                         |
| <b>Corsica River Mental Health Services/Crossroad Community, Inc.</b><br>120 Banjo Lane<br>Centreville, MD 21617<br>Phone: (410) 310-2211<br>Hours: M-F 8:00 AM to 5:00 PM                                                                                                                           | Linking to resources in community, outpatient therapy and medication monitoring, outpatient substance abuse treatment. Crossroads has programs to help with employment, skill building with various skills such as coping and social skills.                                                                                                                                                                                                                                                                                                                            |
| <b>Haven Ministries, Inc.</b><br>206 Del Rhodes Avenue<br>Queenstown, MD 21658<br>Shelter Phone: (410) 739-7859<br>Resource Center Phone: (410) 827-7194<br>Hours: M, W-F: 8:30 AM to 4:30 PM &<br>Tue: 7:00 AM to 7:00 PM<br><a href="http://www.haven-ministries.org">www.haven-ministries.org</a> | <b>Shelter:</b> An emergency, winter homeless shelter open to men, women, and children. Services include meals, clothing, case management services and other life necessities<br><b>Resource Center:</b> Offers a daytime place during the week to receive case management services, use of office equipment, attend educational programs, and receive financial assistance.<br>(Second Location of Resource Center: Fisher Manor Housing Development off of Grasonville Cemetery Road, Grasonville, MD 21638. Hours: second Saturday monthly from 9:00 AM to 12:00 PM. |

| Utility Providers and Assistance                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                        |
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| Agency/Organization                                                                                                                                                                                                                                                 | Information                                                                                                                                                                                                                                                                                                                                                                            |
| <b>Delmarva Power</b><br>Phone: 1-800-375-7117<br><a href="http://www.delmarva.com">www.delmarva.com</a>                                                                                                                                                            | Delmarva Power offers programs and services to help those in need, including energy assistance, help for customers with special needs, and ways for neighbors to help neighbors. Must be a Delmarva Power Customer.                                                                                                                                                                    |
| <b>Choptank Electric</b><br>Phone: 1-877-892-0001<br><a href="http://www.choptankelectric.coop">www.choptankelectric.coop</a>                                                                                                                                       | Utility Provider. Call their member service number to discuss payment/assistance options. Must be a Choptank Electric Member.                                                                                                                                                                                                                                                          |
| <b>Haven Ministries, Inc.</b><br>206 Del Rhodes Avenue<br>Queenstown, MD 21658<br>Resource Center Phone: (410) 827-7194<br>Hours: M, W-F: 8:30 AM to 4:30 PM &<br>Tue: 7:00 AM to 7:00 PM<br><a href="http://www.haven-ministries.org">www.haven-ministries.org</a> | <b>Resource Center:</b> Offers a daytime place during the week to receive case management services, use of office equipment, attend educational programs, and receive financial assistance.<br>(Second Location of Resource Center: Fisher Manor Housing Development off of Grasonville Cemetery Road, Grasonville, MD 21638. Hours: second Saturday monthly from 9:00 AM to 12:00 PM. |
| <b>QAC Department of Social Services</b><br>125 Comet Drive<br>Centreville, MD 21617<br>Phone: (410) 758-8000                                                                                                                                                       | <b>The Maryland Energy Assistance Program (MEAP)</b> provides assistance with home heating bills. Payments are made to your utility company on your behalf. Under this program there is limited assistance available to replace broken or inefficient refrigerators and furnaces. <i>Applicants must meet income eligibility requirements.</i>                                         |

| Emergency Assistance                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                  |
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| Program                                                                                                                                                                                                                                                             | Information                                                                                                                                                                                                                                                                                      |
| <b>Crossroad Community, Inc.</b><br>120 Banjo Lane<br>Centreville, MD 21617<br>Phone: (410) 310-7353<br>Hours: M-F 8:00 AM to 5:00 PM                                                                                                                               | Crossroads Communities offers a full range of services for people with developmental disabilities.                                                                                                                                                                                               |
| <b>Kent Island United Methodist Church</b><br>2739 Cox Neck Road<br>Chester, MD 21619<br>Phone: (410) 643-5361                                                                                                                                                      | Services: Help with rent and utilities payments (when funding is available).                                                                                                                                                                                                                     |
| <b>Haven Ministries, Inc.</b><br>206 Del Rhodes Avenue<br>Queenstown, MD 21658<br>Resource Center Phone: (410) 827-7194<br>Hours: M, W-F: 8:30 AM to 4:30 PM &<br>Tue: 7:00 AM to 7:00 PM<br><a href="http://www.haven-ministries.org">www.haven-ministries.org</a> | Local Churches have committed financial resources to Haven Ministries through the Church Fund for the purpose of helping pay bills for Queen Anne's County public. Folks in need of financial assistance meet with a case manager at the Resource Center who thoroughly researches each request. |
| <b>QAC Dept. of Social Services</b><br>125 Comet Drive<br>Centreville, MD 21617<br>Phone: (410) 758-8000<br>Hours: M-F 8:00 AM to 4:30 PM                                                                                                                           | The Dept. of Social Services offers a host of services including emergency assistance to families with children, food stamps, transitional medical and housing assistance, and temporary cash assistance.                                                                                        |
| <b>St. Christopher's Catholic Church</b><br>1861 Harbor Drive<br>Chester, MD 21619<br>Phone: (410) 643-6220                                                                                                                                                         | Services: Help with rent and utilities payments (when funding is available).                                                                                                                                                                                                                     |

| Income Based Housing Developments                                                                       |                                                                                                                                                  |                                                                                                                                                             |
|---------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Location                                                                                                | Contact Information                                                                                                                              | Information                                                                                                                                                 |
| <b>Center Park Apartments</b><br><b>Subsidized Housing</b><br>38 Center Park<br>Centreville, MD         | Phone: (410) 758-3301                                                                                                                            | <b>Waiting List</b> <ul style="list-style-type: none"> <li>• (16) 1 Bedroom units</li> <li>• (18) 2 Bedroom units</li> <li>• (3) 3 Bedroom units</li> </ul> |
| <b>Fisher Manor Apartments</b><br><b>Subsidized Housing</b><br>Cemetery Road<br>Grasonville, MD         | <b>QAC Housing Authority</b><br>205 Water Street<br>Centreville, MD<br>Phone: (410) 758-8634<br><a href="http://www.qacha.org">www.qacha.org</a> | <b>Waiting List</b> <ul style="list-style-type: none"> <li>• (23) 3 Bedroom units</li> <li>• (1) 4 Bedroom unit</li> </ul>                                  |
| <b>Kent Island Village Apartments</b><br><b>Subsidized Housing</b><br>101 Ellicott Drive<br>Chester, MD | Phone: (410) 643-5884<br><a href="http://www.kentislandvillage.com">www.kentislandvillage.com</a>                                                | <b>Waiting List</b> <ul style="list-style-type: none"> <li>• (8) 1 Bedroom units</li> <li>• (30) 2 Bedroom units</li> </ul>                                 |
| <b>Renaissance Chase</b><br><b>Subsidized Housing</b><br>303 Queen Anne Circle Drive<br>Centreville, MD | Phone: (410) 758-1229                                                                                                                            | <b>Waiting List</b> <ul style="list-style-type: none"> <li>• (12) 1 Bedroom units</li> <li>• (16) 2 Bedroom units</li> <li>• (4) 3 Bedroom units</li> </ul> |
| <b>Riverside Estates</b><br><b>Subsidized Housing</b><br>Riverside Drive<br>Chester, MD                 | <b>QAC Housing Authority</b><br>205 Water Street<br>Centreville, MD<br>Phone: (410) 758-8634<br><a href="http://www.qacha.org">www.qacha.org</a> | <b>Waiting List</b> <ul style="list-style-type: none"> <li>• (23) 2 Bedroom units</li> </ul>                                                                |
| <b>The Willows at Centreville</b><br>200 Bradley Dr.<br>Centreville, MD                                 | Phone: (443) 988-0039                                                                                                                            | <b>Waiting List</b> <ul style="list-style-type: none"> <li>• 70-Unit mixed income, 1, 2, and 3 Bedroom units</li> </ul>                                     |
| <b>The Village at Slippery Hill</b><br>210 Fallen Horse Circle<br>Queenstown, MD                        | Phone: (240) 813-3119 x 840                                                                                                                      | <b>Waiting List</b> <ul style="list-style-type: none"> <li>• 1, 2, and 3 Bedroom units</li> </ul>                                                           |

| Emergency Rental Assistance (Outside of QAC)                                                                                                                                                                                                           |
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| Go to: <a href="https://dhcd.maryland.gov/Pages/EvictionPrevention/default.aspx">https://dhcd.maryland.gov/Pages/EvictionPrevention/default.aspx</a> where you will find a list of other Counties and who to contact for assistance in those Counties. |

| Looking for a Place?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
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| If you are looking to rent or buy a place to live, try viewing listings on: <ul style="list-style-type: none"> <li>• <a href="http://www.zillow.com">www.zillow.com</a></li> <li>• <a href="http://www.socialserve.com">www.socialserve.com</a></li> <li>• <a href="http://www.hotpads.com">www.hotpads.com</a></li> <li>• <a href="http://www.craigslist.com">www.craigslist.com</a></li> <li>• or in local newspapers</li> </ul> If you need a place to stay for the night, try this local motel: <ul style="list-style-type: none"> <li>• Courtyard Inn (Chestertown), (410) 778-2755 -<b>Call for availability</b></li> </ul> |

| Income Based Senior Housing                                                                                |                                                                                                                                                  |                                                                                                                                                                                           |
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| Location                                                                                                   | Contact Information                                                                                                                              | Information                                                                                                                                                                               |
| <b><i>Dogwood Village Apartments<br/>Subsidized Housing</i></b><br>109 Charles Street<br>Sudlersville, MD  | <b>Upper Shore Aging, Inc.</b><br>Phone: (410) 438-3549                                                                                          | Please call for information <ul style="list-style-type: none"> <li>• 1 Bedroom units</li> </ul>                                                                                           |
| <b><i>Foxxtown Apartments<br/>Subsidized Housing</i></b><br>Sudlersville, MD                               | <b>QAC Housing Authority</b><br>205 Water Street<br>Centreville, MD<br>Phone: (410) 758-8634<br><a href="http://www.qacha.org">www.qacha.org</a> | <b>Waiting List</b><br>62+ years of age <ul style="list-style-type: none"> <li>• (38) 1 Bedroom units</li> <li>• (3) 2 Bedroom units</li> </ul>                                           |
| <b><i>Grasonville Terrace<br/>Subsidized Housing</i></b><br>Grasonville, MD                                | <b>QAC Housing Authority</b><br>205 Water Street<br>Centreville, MD<br>Phone: (410) 758-8634<br><a href="http://www.qacha.org">www.qacha.org</a> | <b>Waiting List</b><br>62+ years of age <ul style="list-style-type: none"> <li>• (33) 1 Bedroom units</li> </ul>                                                                          |
| <b><i>Stevensville Village Apartments<br/>Subsidized Housing</i></b><br>39 Sherman Way<br>Chester, MD      | Phone: (410) 643-5884<br><a href="http://www.stevensvillevillageapt.com">www.stevensvillevillageapt.com</a>                                      | <b>Senior/Disabled</b> <ul style="list-style-type: none"> <li>• (30) 1 Bedroom units</li> </ul>                                                                                           |
| <b><i>Terrapin Grove<br/>Subsidized Housing</i></b><br>Stevensville, MD                                    | <b>QAC Housing Authority</b><br>205 Water Street<br>Centreville, MD<br>Phone: (410) 758-8634<br><a href="http://www.qacha.org">www.qacha.org</a> | <b>Waiting List</b><br>62+ years of age <ul style="list-style-type: none"> <li>• (73) 1 Bedroom units</li> <li>• (12) 2 Bedroom/1 Bath units</li> <li>• (9) 1 Bedroom Cottages</li> </ul> |
| <b><i>Tilghman Terrace Apartments<br/>Subsidized Housing</i></b><br>104 Tilghman Avenue<br>Centreville, MD | <b>Upper Shore Aging, Inc.</b><br>Phone: (410) 438-3549                                                                                          | Please call for information <ul style="list-style-type: none"> <li>• 1 Bedroom units</li> </ul>                                                                                           |

| Assisted Care Living Facilities                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                       |                       |
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| Assisted care living facilities are group facilities for persons who need assistance with the activities of daily living, but do not necessarily need the round-the-clock medical care of a nursing home. Help is available to assist with bathing, dressing, and taking medications. Meals, activities, an emergency call system, and transportation is provided. The following facilities listed are, or soon will be, monitored by the Queen Anne's County Department of Aging. |                       |                       |
| Location                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Contact Information   | Information           |
| <b><i>Arcadia Assisted Living</i></b><br>402 Castle Marina Rd.<br>Chester, MD 21619                                                                                                                                                                                                                                                                                                                                                                                                | Phone: (410) 643-4344 | Call for availability |
| <b><i>Cater to You</i></b><br>330 Pine Tree Road<br>Chestertown, MD 21620                                                                                                                                                                                                                                                                                                                                                                                                          | Phone: (410) 708-4199 | Call for availability |
| <b><i>Heartland House</i></b><br>113 Perry's Corner Road<br>Grasonville, MD 21638                                                                                                                                                                                                                                                                                                                                                                                                  | Phone: (410) 827-4541 | Call for availability |
| <b><i>Queenstown Landing</i></b><br>120 Shoreway Drive<br>Queenstown, MD 21658                                                                                                                                                                                                                                                                                                                                                                                                     | Phone: (410) 304-2005 | Call for availability |
| <b><i>Whitewood Assisted Living</i></b><br>112 Collier Road<br>Grasonville, MD 21638                                                                                                                                                                                                                                                                                                                                                                                               | Phone: (410) 827-7620 | Call for availability |

## Senior Assistance and Programs

| Agency/Organization                                                                                                                                                                 | Information                                                                                                                                                                                                                                                                                                                                                                      |
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| <b>QAC Area Agency on Aging</b><br>104 Powell Street<br>Centreville, MD<br>Phone: (410) 758-0848                                                                                    | Information and assistance, referral, senior services, Medicare counseling, application assistance with programs, Home Delivered Meals, Senior Center services when they are open, Medicaid Waiver case management of some Home and Community based programs, some caregiver assistance, and respite services for caregivers and specifically for individuals with Dementia/ALZ. |
| <b>QAC Department of Health – Adult Evaluation and Review Services</b><br>206 N. Commerce Street<br>Centreville, MD 21617<br>Phone: (443) 262-4506<br>Hours: M-F 8:00 AM to 4:30 PM | The Adult Evaluation & Review Service program provides recommendations and guidance for community-based resources/services to aged and functionally disabled adults. The goal is to maintain individuals in their home or the least restrictive environment.                                                                                                                     |
| <b>Shore Legal Access</b><br>8 S. West Street<br>Easton, MD 21601<br>Phone: (410) 200-5027<br>Hours: M-F 9:00 AM to 5:00 PM                                                         | Shore Legal Access is a non-profit legal services organization that helps the neediest residents here on the Eastern Shore who have complex and often debilitating civil legal issues on a pro bono basis.                                                                                                                                                                       |

## Tenant-Landlord Issues

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| <p>Go To:</p> <p><a href="http://www.marylandattorneygeneral.gov/CPD%20Documents/Tips-Publications/landlordTenantPDF.pdf">http://www.marylandattorneygeneral.gov/CPD%20Documents/Tips-Publications/landlordTenantPDF.pdf</a></p> <p>for a brochure called “Landlords and Tenants: Tips on Avoiding Disputes”</p> <p>Contact the Maryland Courts Self-Help Center.<br/>410-260-1392.</p> <p>Or Chat with them online at <a href="https://mdcourts.gov/selfhelp">https://mdcourts.gov/selfhelp</a>.</p> |
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## Special Populations Housing Programs

| Program                                                                                                                                                                                                                                 | Contact Information                                                                                                                                             | Information                                                                                                                                                                                                                                                                                       |
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| <b>Caroline County Health Dept.</b>                                                                                                                                                                                                     | Laura Patrick<br>Phone: (410) 479-8030                                                                                                                          | Assistance for cancer patients. If funding is available, help with \$200 or more if the situation warrants with assistance either illness related or not, i.e., rent, utilities....                                                                                                               |
| <b><i>Housing Opportunities for People with Aids</i></b>                                                                                                                                                                                | <b>QAC Division of Housing</b><br>104 Powell Street<br>Centreville, MD<br>Phone: (410) 758-3977                                                                 | Resources and incentives for meeting the housing needs of persons with HIV disease and AIDS. Provide rental assistance for low-income residents who are HIV positive.                                                                                                                             |
| <b><i>Main Street Housing, Inc.</i></b> <ul style="list-style-type: none"> <li>Home Office<br/>7310 Esquire Ct. #14<br/>Elkridge, MD 21075</li> <li>Eastern Shore Office<br/>28578 Mary's Court, Ste. 1<br/>Easton, MD 21601</li> </ul> | Phone: (410) 540-9067<br>Fax: (410) 540-9024<br><br>Gloria Bowen<br>Housing Development<br>Coordinator-Eastern Shore<br>Division<br>Phone: (410) 770-4801 x 308 | Main Street Housing is a statewide non-profit organization that develops quality, safe, affordable, and independent rental housing opportunities for persons with psychiatric disabilities.                                                                                                       |
| <b><i>Mid-Shore Council on Family Violence</i></b><br>8626 Brooks Dr. Suite 102<br>Easton, MD 21601                                                                                                                                     | Phone: (410) 690-3222<br>Hotline: 1-800-927-HOPE<br>(4673)                                                                                                      | Domestic Violence Shelter <ul style="list-style-type: none"> <li>Counseling</li> <li>Safe House/Shelter</li> <li>Crisis Intervention</li> </ul>                                                                                                                                                   |
| <b><i>Supportive Services for Veteran Families</i></b><br>1114 S. Dupont Hwy<br>Dover, DE 19904                                                                                                                                         | Phone: (302) 518-5338                                                                                                                                           | Please call for information                                                                                                                                                                                                                                                                       |
| <b><i>Rebuilding Together Eastern Shore</i></b>                                                                                                                                                                                         | Phone: 410-778-4544<br><br><a href="http://www.RebuildingTogetherEasternShore.org">www.RebuildingTogetherEasternShore.org</a>                                   | Brings neighbors together to improve homes and lives. We leverage gifts of time, money, and skill with volunteer and contract labor to repair and rehabilitate homes for vulnerable seniors, those living with disabilities, and families with limited resources in Kent and Queen Anne's County. |



| Programs/Assistance for Children and Families                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
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| Agency/Organization                                                                                                                                                                                                        | Information                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| Early Childhood Programs                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| <b>The Judy Center Learning Hub</b><br>300 S. Church Street<br>Sudlersville, MD 21668<br>Phone: (410) 804-0631<br>Hours: M-F 8:00 AM to 4:30 PM                                                                            | <p>The Judy Center's mission is to assist all caregivers, residing in the Sudlersville Elementary School zone, in preparing their young children for school success.</p> <p>The goal is to help prepare <b>all</b> children for school success.<br/>Free services offered:</p> <p>Adult Education: GED/ESOL/NEDP; Case Management; Childcare Provider Support; Childcare Scholarships; Continuing Education-Parent Education/Staff Development; Field Trips; Home Visits; MD Food Bank Partner; Referral/Follow-up for additional services; Social Skills/Playgroup; Support purchase of materials of instruction for early childhood educators, childcare providers and caregivers of young children; and Technology resources and support.</p>                                                                                                                                                                                          |
| <b>Upper Shore WIC</b><br>206 N. Commerce Street<br>Centreville, MD 21617<br>Phone: (443) 262-4510<br>Email: <a href="mailto:uppershore.wic@maryland.gov">uppershore.wic@maryland.gov</a><br>Hours: M-F 8:00 AM to 4:30 PM | <p>Upper Shore WIC is a federally funded program that provides healthy foods and nutrition / breastfeeding counseling to pregnant women, new mothers, infants and children under five.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| <b>Healthy Families Mid-Shore</b><br>208 N. Commerce Street<br>Centreville, MD 21617<br>Phone: (443) 262-4464<br>Hours: M-F 8:00 AM to 4:30 PM                                                                             | <p>Home visiting program that services families from prenatal to 5 years of age.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b>The Family Center of QAC</b><br>103 N. Linden Street<br>Sudlersville, MD 21668<br>Phone: (410) 438-3182<br>Hours: M-F 8:00 AM to 3:30 PM                                                                                | <p>The Family Support Center of Queen Anne's County is one of Maryland Family Network's grant-funded programs and operates under the sponsoring agency of the QACPS Board of Education.</p> <p>The Family Center is a 12-month program, providing center-based or home visiting services free of charge to Queen Anne's County Families. Our primary purposes are to support families with young children (prenatal until their fourth birthday) in becoming prepared for school success as well as to empower and educate parents to be their child's first and most important teacher.</p> <p>Our program incorporates adult education, (including ESL classes and/or GED certification), early childhood education, nurturing/parenting education, employment readiness and guidance, nutrition/health education and family literacy opportunities to achieve our primary mission of "Empowering Parents &amp; Children to Shine".</p> |

| Programs for Children at Risk                                                                                                                                                                                                                                                                  |                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
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| <b>Queen Anne's County Local Care Team</b><br>104 Powell Street<br>Centreville, MD 21617<br>Phone: (410) 758-6677<br>Hours: M-F 8:00 AM to 4:30 PM<br><a href="http://www.communitypartnerships.info/resources/local-care-team/">www.communitypartnerships.info/resources/local-care-team/</a> |                                                                                                                                                                        | <p>The Queen Anne's County Local Care Team (LCT) strives to ensure that children and their families receive the necessary supports and resources to live in the community successfully. The LCT is a FREE service that works with parents, guardians and other adults on children's behalf. The purpose is to open doors, brainstorm, share knowledge, advocate, and develop strategies to help your child thrive.</p> <p>Trouble finding the right resources for your child? Your child is showing new behaviors that have you feeling confused or not knowing what to do? Feeling lost in a system that is confusing, unorganized or non-responsive? Need resources for your child but not sure how to access or pay for them? Feeling alone like there is no one to help or guide you? QAC Local Care Team can help.</p> |
| Program                                                                                                                                                                                                                                                                                        | Contact Information                                                                                                                                                    | Information                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| Behavioral/Mental Health Programs                                                                                                                                                                                                                                                              |                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Crossroads Community, Inc.</b><br>120 Banjo Lane<br>Centreville, MD 21617                                                                                                                                                                                                                   | Phone: (410) 758-3050                                                                                                                                                  | Crossroads Communities offers a full range of services for people with developmental disabilities.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| <b>Eastern Shore Crisis Response Hotline</b>                                                                                                                                                                                                                                                   | Phone: 1-888-407-8018<br>Hours: 24/7                                                                                                                                   | Eastern Shore Crisis Response will respond to a behavioral health crisis anywhere in QA county. ESCRS will complete and assessment and provide families with recommendations for treatment. We can help with mental health issues, substance use disorders, children and teen issues or provide resources on the phone.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| <b>Community Mediation Upper Shore, Inc.</b><br>PO Box 692<br>Chestertown, MD 21620                                                                                                                                                                                                            | Phone: (410) 810-9188<br>Email: <a href="mailto:info@CMUSmediation.org">info@CMUSmediation.org</a><br><a href="http://www.CMUSmediation.org">www.CMUSmediation.org</a> | CMUS provides safe space to have a conversation to build bridges between families, coworkers, housemates, neighbors, teachers & students, law enforcement and community members, etc.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>A.F. Whitsitt Center</b><br>300 Scheeler Road,<br>Chestertown, MD 21620                                                                                                                                                                                                                     | Phone: (410) 778-6404, Press "1"<br>Hours: 8 am-11:30 am M, T, W, F.<br>You may also schedule admission.<br><a href="http://www.kenthd.org">www.kenthd.org</a>         | The A.F. Whitsitt Center provides 12 crisis stabilization beds for those with opioid use disorders and/or stimulant use disorders. They allow for up to a 4 day stay.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| Aging Resources                                                                                                                                                                                                                                                                                |                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| <b>Area Agency on Aging</b><br>104 Powell Street<br>Centreville, MD 21617                                                                                                                                                                                                                      | Phone: (410) 758-0848<br>(410) 758-9399<br>Fax: (410) 778-4489                                                                                                         | Designated area on aging for Queen Anne's County. Develops and manages a coordinated program of services that work together with the goal of helping senior citizens to remain and live well in the community.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b>Upper Shore Aging</b>                                                                                                                                                                                                                                                                       | Phone: (410) 778-6404                                                                                                                                                  | Designated area on aging for Talbot,                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |



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| 100 Schauber Road<br>Chestertown, MD 21620                          | Hours: Walk-ins 8am-11:30-am<br>Mondays, Tuesdays, Wednesdays,<br>and Fridays.<br>Admissions may be scheduled as<br>well.<br><a href="http://www.kenthd.org">www.kenthd.org</a> | Caroline and Kent Counties. Develops<br>and manages a coordinated program of<br>services that work together with the goal<br>of helping senior citizens to remain and<br>live well in the community. |
| <b>Identification Services</b>                                      |                                                                                                                                                                                 |                                                                                                                                                                                                      |
| <b>MDOT/MVA</b><br>6601 Ritchie Highway NE<br>Glen Burnie, MD 21062 | Phone: (410) 787-7856<br>Hours: M-F 8:30 AM to 4:30 PM<br><a href="http://www.mva.maryland.gov">www.mva.maryland.gov</a>                                                        | Obtain a Maryland Identification Card<br>and Maryland Driver's License.<br>Appointment Only.                                                                                                         |

| <b>Food Pantries</b>                                                                                         |                                                                                                          |                                                                                                                                                                                                                     |
|--------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Location</b>                                                                                              | <b>Contact Information</b>                                                                               | <b>Information</b>                                                                                                                                                                                                  |
| <b>Queen Anne's County</b>                                                                                   |                                                                                                          |                                                                                                                                                                                                                     |
| <i>Haven Ministries, Inc.</i><br>206 Del Rhodes Avenue<br>Queenstown, MD 21658<br>(behind Royal Farms)       | Make an appointment:<br>(410) 827-7194<br>Hours: M, W-F: 8:30 AM to 4:30 PM<br>& Tue: 7:00 AM to 7:00 PM | Each customer is welcome to attend<br>the food pantry once a month. Must<br>be a QAC Resident with photo I.D.                                                                                                       |
| <i>Haven Ministries, Inc.</i><br><i>Mobile Food Truck</i><br>407 Dudley Corner Rd.<br>Sudlersville, MD 21668 | Make an appointment:<br>(410) 827-7194<br>Hours: Tue: 12:00 PM to 7:00 PM &<br>Fri: 9:00 AM to 7:00 PM   | The food pantry truck will offer a<br>selection of non-cooked food items for<br>those in need of emergency food in<br>NORTHERN QAC with photo I.D.                                                                  |
| <i>Centreville United Methodist Church</i><br>608 Church Hill Rd.<br>Centreville, MD 21617                   | Phone: (410) 758-0868                                                                                    | Food Pantry Open the 1st and 3rd<br>Wednesdays of each month from<br>10:00 AM to 12:00 PM.                                                                                                                          |
| <i>St. Christopher's Catholic Church</i><br>1861 Harbor Drive<br>Chester, MD 21619                           | Phone: (410) 643-6220                                                                                    | Food Pantry Open: M-W-F 9:30 AM<br>to 12:00 PM. Pantry is closed if schools<br>are closed due to weather.                                                                                                           |
| <i>Bethel AME Church</i><br>102 Washington Rd.<br>Centreville, MD 21617                                      | Phone: (410) 758-3748                                                                                    | Call for information.                                                                                                                                                                                               |
| <i>Grasonville Community Center</i><br>5601 Main Street<br>Grasonville, MD 21638                             | Phone: (410) 827-9215                                                                                    | Food Only<br>Tuesdays: 11:30 AM to 4:00 PM<br>Fridays: 10:00 AM to 4:00 PM                                                                                                                                          |
| <i>Grasonville Seventh Day Adventist Church</i><br>208 Medical Center Drive<br>Grasonville, MD 21638         | Phone: (410) 827-8461                                                                                    | Food Pantry Open: Every Monday<br>10:00 AM to 1:00 PM. Must be QAC<br>Resident with photo I.D.                                                                                                                      |
| <i>Sudlersville UM Church</i><br>103 North Church Street<br>Sudlersville, MD 21668                           | Phone: (410) 438-3816                                                                                    | Food Only<br>Call for Dates<br>Must be QAC Resident, income<br>requirement.                                                                                                                                         |
| <i>Our Mother of Sorrows Outreach Ministry</i><br>301 Homewood Avenue<br>Centreville, MD 21617               | Phone: (410) 758-6833                                                                                    | CALL FIRST AND MAKE AN<br>APPOINTMENT – NO ONE ONSITE.<br>Food: Available at Corbaley Hall<br>(behind Church) on the second and<br>fourth Thursday of each month<br>between 4:00 PM to 6:00 PM (when<br>available). |
| <b>Kent County</b>                                                                                           |                                                                                                          |                                                                                                                                                                                                                     |
| <i>Community Food Pantry</i><br>401 High Street<br>Chestertown, MD 21620                                     | Phone: (410) 778-0550                                                                                    | Tuesday, Thursday and the second<br>Wednesday of the month from 10 a.m.<br>to 12 p.m. Eligibility is determined by<br>Kent County's Department of Social<br>Services.                                               |
| <b>Caroline County</b>                                                                                       |                                                                                                          |                                                                                                                                                                                                                     |
| <i>St. Martin's Barn</i><br>14376 Benedictine Lane<br>Ridgely, MD 21436                                      | Phone: (410) 634-1140                                                                                    | Caroline County Residents – Monthly<br>All other counties – one time only<br>Call for dates                                                                                                                         |
| <b>Talbot County</b>                                                                                         |                                                                                                          |                                                                                                                                                                                                                     |

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| <i>Neighborhood Service Center</i><br>126 Port Street<br>Easton, MD 21601         | Phone: (410) 822-5015 | Call for dates |
| <i>St. Vincent de Paul</i><br>29533 Canvasback Drive<br>Easton MD 21601           | Phone: (410) 398-4381 | Call for dates |
| <b>Dorchester County</b>                                                          |                       |                |
| <i>Delmarva Community Services</i><br>1000 Goodwill Avenue<br>Cambridge, MD 21613 | Phone: (410) 901-2991 | Call for dates |

| <b>Legal Assistance</b>                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
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| <b>Agency/Organization</b>                                                                                                                                                    | <b>Information</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b>Legal Aid Bureau, Inc.</b><br>Upper Eastern Shore Office<br>106 N. Washington St., Suite 101<br>Easton, MD 21601<br>Phone: (410) 763-9676<br>Hours: M-F 9:00 AM to 5:00 PM | Maryland Legal Aid can provide civil legal assistance to residents of Queen Anne's County who are income eligible for our services. Areas of law with which Maryland Legal Aid can assist include: Landlord-Tenant, mortgage and foreclosure, custody, consumer contracts, consumer debt collection, bankruptcy, unemployment insurance benefits, SNAP, Temporary Cash Assistance, Social Security benefits (SSI, SSDI overpayments), criminal record expungement, long term care facility issues. |
| <b>Shore Legal Access</b><br>8 S. West Street<br>Easton, MD 21601<br>Phone: (410) 200-5027<br>Hours: M-F 9:00 AM to 5:00 PM                                                   | Connecting low-income individuals and families who need civil legal services with volunteer attorneys and community resource.                                                                                                                                                                                                                                                                                                                                                                      |

| <b>Transportation</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
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| <b>County Ride</b> is the public transit system for Queen Anne's County and is operated under the Department of Aging. Their staff is committed to providing quality transit service for the general public and specialized services for seniors and persons with disabilities who are unable to use a fixed-route public system. To contact <b>County Ride</b> for more information or to schedule a ride call 410-758-2357 Monday-Friday 6am-5pm or via email at <a href="mailto:Transportation@qac.org">Transportation@qac.org</a> |

| <b>Cold Weather Homeless Shelters</b>                                                            |                                                                                                                                           |                                                                                               |
|--------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------|
| <b>Location</b>                                                                                  | <b>Contact Information</b>                                                                                                                | <b>Information</b>                                                                            |
| <b>Cambridge</b>                                                                                 |                                                                                                                                           |                                                                                               |
| <i>Cambridge Cold Weather Shelter</i>                                                            | Phone: (443) 521-7861                                                                                                                     | Call for availability                                                                         |
| <b>Chester</b>                                                                                   |                                                                                                                                           |                                                                                               |
| <i>Haven Ministries</i><br>KI United Methodist Church<br>2739 Cox Neck Road<br>Chester, MD 21619 | Phone: (410) 739-7859<br><i>Must pass breathalyzer, random urine screening, sex offender screening.</i><br><i>Sign-in is 6-7 nightly.</i> | Cold Weather Shelter (Oct.-Apr.)<br>Call for availability<br>Serves: Men, Women, and Children |
| <b>Chestertown</b>                                                                               |                                                                                                                                           |                                                                                               |
| <i>The Samaritan Group</i><br>Locations vary                                                     | <i>Call DSS for intake @ (410) 810-7600</i><br><i>After Hours-Call James @ (443) 480-3564</i>                                             | Cold Weather Shelter (Jan.-Mar.)<br>Call for availability                                     |
| <b>Elkton</b>                                                                                    |                                                                                                                                           |                                                                                               |
| <i>Mary Randall Shelter</i>                                                                      | Phone: (410) 620-4701                                                                                                                     | Cold Weather Shelter (Dec.-Mar.)                                                              |

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|                                                                                  |                                                                              | Call for availability                                                                                                        |
| <b>Denton</b>                                                                    |                                                                              |                                                                                                                              |
| <i>His Hope Haven Family Shelter</i><br>409 Aldersgate Drive<br>Denton, MD 21629 | Phone: (443) 448-7297<br><br><i>Call DSS for intake @<br/>(410) 819-4500</i> | Cold Weather Shelter (Sept.- Apr.)<br>All referrals must be made prior to<br>6:00 p.m. No walk-ins.<br>Call for availability |
| <b>Salisbury</b>                                                                 |                                                                              |                                                                                                                              |
| <i>Cold Weather Shelter (Lower Shore)</i>                                        | Phone: (410) 749-4357                                                        | Call for availability                                                                                                        |

| <b>Year-Round Homeless Shelters &amp; Transitional Housing</b>                     |                                                                                                                                       |                                                                                                                                     |
|------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| <b>Location</b>                                                                    | <b>Contact Information</b>                                                                                                            | <b>Information</b>                                                                                                                  |
| <b>Annapolis</b>                                                                   |                                                                                                                                       |                                                                                                                                     |
| <i>Lighthouse Ministry</i><br>10 Hudson St.<br>Annapolis, MD 21401                 | Phone: (410) 263-1835                                                                                                                 | Call for availability<br>Serves: Men/Women & Families                                                                               |
| <b>Cambridge</b>                                                                   |                                                                                                                                       |                                                                                                                                     |
| <i>Delmarva Community Services</i><br>1000 Goodwill Avenue<br>Cambridge, MD 21613  | Phone: (410) 901-2991                                                                                                                 | Call for availability<br>Serves: Men                                                                                                |
| <i>Salvation Army Shelter</i><br>200 Washington Street<br>Cambridge, MD 21613      | Phone: (410) 228-2442 x 1004<br><i>Call ahead for space availability and<br/>criteria.</i>                                            | Call for availability<br>Serves: Men, Women & Families                                                                              |
| <b>Easton</b>                                                                      |                                                                                                                                       |                                                                                                                                     |
| <i>Ridgeway House</i><br>120 North Aurora Street<br>Easton, MD 21601               | Phone: (410) 820-7013 or<br>(410) 822-5015                                                                                            | Call for availability                                                                                                               |
| <i>Talbot Interfaith Shelter</i><br>107 Goldsborough St.<br>Easton, MD 21601       | Phone: (410) 310-2316<br>(410) 253-5414<br><a href="mailto:Tis.frandoran@gmail.com">Tis.frandoran@gmail.com</a>                       | Call for availability                                                                                                               |
| <b>Elkton</b>                                                                      |                                                                                                                                       |                                                                                                                                     |
| <i>Settlement House.</i><br>168 W. Main Street<br>Elkton, MD 21922                 | Phone: (410) 392-8066<br><i>Transitional AND Emergency<br/>Housing.</i>                                                               | Call for availability<br>Serves: Men                                                                                                |
| <i>Wayfarer's House</i><br>107 Delaware Ave.<br>Elkton, MD 21921                   | Phone: (410) 398-4381                                                                                                                 | Call for availability<br>Serves: Women & Children                                                                                   |
| <b>Ocean City</b>                                                                  |                                                                                                                                       |                                                                                                                                     |
| <i>Dianoia, Inc.</i><br>12747 Old Bridge Road<br>W. Ocean City, MD 21842           | Phone: (410) 213-0923<br><i>Must call for telephone screening<br/>prior to arrival.</i>                                               | Call for availability<br>35 Beds Men/Women, Women with<br>Families of the Lower Shore                                               |
| <b>Pocomoke City</b>                                                               |                                                                                                                                       |                                                                                                                                     |
| <i>The Samaritan Shelter</i><br>814 Fourth Street<br>Pocomoke City, MD 21851       | Phone: (410) 957-4310<br>Shelly Daniels, Director<br><a href="mailto:thesamaritanshelter@gmail.com">thesamaritanshelter@gmail.com</a> | Serves: Men/Women & Children in<br>crisis<br>Must receive clearance from the<br>Pocomoke City Police Dept. and<br>obtain a referral |
| <b>Princess Anne</b>                                                               |                                                                                                                                       |                                                                                                                                     |
| <i>The Lower Shore Shelter</i><br>12518 Somerset Avenue<br>Princess Anne, MD 21853 | Phone: (443) 888-6160<br><i>Must call for telephone screening<br/>prior to arrival.</i>                                               | Call for availability<br>16 Beds Men/Women and Families of<br>the Lower Shore                                                       |
| <b>Ridgely</b>                                                                     |                                                                                                                                       |                                                                                                                                     |
| <i>St. Martin's House</i><br>14374 Benedictine Lane<br>Ridgely, MD 21660-1410      | Phone: (410) 634-2537 x 104                                                                                                           | Call for availability                                                                                                               |
| <b>Salisbury</b>                                                                   |                                                                                                                                       |                                                                                                                                     |
| <i>Christian Shelter, Inc.</i><br>334 Barclay Street<br>Salisbury, MD 21804        | Phone: (410) 749-5673                                                                                                                 | Call for availability                                                                                                               |
| <i>HALO</i><br>119B South Boulevard<br>Salisbury, MD 21804                         | Phone: (410) 742-9356<br>Call for registration.                                                                                       | Walk-in registration nightly.<br>Open 365 days a year<br>Sunday thru Saturday                                                       |

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|------------------------------------------------------------|-----------------------|---------------------------------------------------|
|                                                            |                       | 6:00 p.m. thru 7:30 a.m.                          |
| Village of Hope<br>1001 Lake Street<br>Salisbury, MD 21801 | Phone: (410) 860-4803 | Call for availability<br>Serves: Women & Children |

### Delinquent Mortgage/Foreclosure Assistance

There are several programs which have been developed by the State of Maryland to assist homeowners who are having trouble with their mortgage and who are worried about losing their homes. A synopsis of the programs is listed below with contact information. We also have fact sheets on each of the programs if you would like a more in-depth explanation of how they might work for you.

The most important foreclosure prevention tips are:

1. Contact your lender immediately if you are facing difficulties making mortgage payments.
2. Meet with a Nonprofit Housing Counselor.
3. Try to refinance to a more affordable mortgage.
4. Avoid foreclosure "rescue scams"
5. Prioritize your spending and SAVE money.

**MD HOPE Hotline: 1-877-462-7555**

**Shore Legal Access Foreclosure Prevention Project** assists low-to-moderate income homeowners in danger of losing a personal residence to foreclosure. Volunteer attorneys meet with clients to discuss options, answer questions about the foreclosure process, and accompany homeowners to mediation upon request and if appropriate.

**Shore Legal Access: 410-690-8128**

### Looking for a Place?

If you are looking to rent or buy a place to live, try viewing listings on:

- [www.zillow.com](http://www.zillow.com)
- [www.socialserve.com](http://www.socialserve.com)
- [www.hotpads.com](http://www.hotpads.com)
- [www.craigslist.com](http://www.craigslist.com)
- or in local newspapers

If you need a place to stay for the night, try this local motel:

- Courtyard Inn (Chestertown), (410) 778-2755 -**Call for availability**